

## **Terms and Conditions for Twin Decks Entertainments (CaptureBooth Photoboosts)**

### **1. Acceptance of Terms**

By booking our photobooth services, you agree to these Terms and Conditions in full. If you do not agree with these terms, please do not proceed with your booking.

### **2. Booking and Payment**

The balance must be paid either to the event staff at the beginning of the event or 48 hours prior to the event date. Payments can be made via cash or bank transfer.

### **3. Cancellation Policy**

Cancellations must be made in writing. If the cancellation occurs 5 days before, a refund of any payments made, less the non-refundable deposit, will be provided. No refunds will be given for cancellations made within less than 5 days of the event.

### **4. Event Duration**

Our standard photobooth rental includes either a 2 hour or 3 hours run of service. Additional hours can be arranged at an extra cost please speak to the team.

### **5. Responsibility for Venue**

The customer must ensure that the venue is suitable for the photobooth setup and has adequate space, power, and connectivity. We are not responsible for any damages to the venue or its property.

### **6. Equipment Damage or Loss**

The customer agrees to cover any damages or loss incurred to the equipment during the event due to negligence, deliberate damage, or theft by guests including props.

### **7. Conduct and Behavior**

We reserve the right to terminate services without refund if the behavior of guests is threatening, abusive, or disruptive. All guests are expected to conduct themselves in a respectful manner during the event. Children must be with an adult while using the booth and we have a very strict no drink policy.

### **8. Photo Use**

We may use photos taken during the event for promotional purposes, including social media and our website. If you do not want any photos shared, please inform us prior to the event.

## **9. Liability**

Twin Decks Entertainments is not liable for any injuries, losses, or damages arising from the use of our services during the event. Customers are responsible for ensuring all guests abide by any necessary safety measures.

## **10. Governing Law**

These Terms and Conditions are governed by the laws of The United Kingdom. Any disputes arising from these terms will be handled accordingly.

## **Contact Information**

For any questions regarding these Terms and Conditions, please contact us at Twin Decks Entertainments via email ([info@twindecksentertainments.com](mailto:info@twindecksentertainments.com))

By booking our services, you acknowledge that you have read, understood, and accepted these Terms and Conditions.